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March 21, 2003

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AZ CORP COMMISSION
DOCUMENT CONTROL

The Arizona Corporation Commission
Attention Docket Control
Re: ACC v. Live Wirenet, et al.
T-03889-02-0796, et al.
1200 West Washington Street
Phoenix, Arizona 85007

RE: The Phone Company of Arizona
Account No. 480 981 3097
Blanche L. Christensen

T-03889A-02-0796

Dear Sirs:

Please review copies of the enclosed correspondence that was sent to The Phone Company of Arizona last September and October 2002, requesting cancellation of telephone service for our mother Blanche L. Christensen, at her former address of 801 South Saranac, Mesa, AZ 85208.

Blanche Christensen passed away on January 31, 2003. She never received any confirmation of account being closed, however, she did not receive billings since the September 14, 2002 Invoice No. 15266 was paid, so we consider this account closed.

Sincerely,

Carol VanWassehnova
Barbara Guenther
Daughters of Blanche L. Christensen

643 Leisure World
Mesa, AZ 85206

Arizona Corporation Commission

DOCKETED

MAR 25 2003

DOCKETED BY	
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**IMPORTANT NOTICE REGARDING THE POSSIBLE INTERRUPTION AND/OR
DISCONNECTION OF YOUR TELEPHONE SERVICE PROVIDED BY THE
PHONE COMPANY MANAGEMENT GROUP, LLC AND NOTICE OF
HEARING FROM THE ARIZONA CORPORATION COMMISSION**

Dear Customer:

The Arizona Corporation Commission ("Commission") has received records that indicate you are a customer of The Phone Company Management Group, LLC, f/k/a LiveWired of Arizona, LLC and d/b/a The Phone Company of Arizona (collectively "The Phone Company of Arizona").

The Phone Company of Arizona purchases certain services from Qwest Corporation ("Qwest") in order to provide you with telephone service. Currently, The Phone Company of Arizona and Qwest are in a dispute. Based upon that dispute, The Phone Company of Arizona has received a disconnection notice from Qwest Corporation. **Qwest has indicated that disconnection may occur as soon as March 21, 2003.** If Qwest disconnects The Phone Company of Arizona, your telephone service might be interrupted and/or disconnected.

In the event that the dispute between The Phone Company of Arizona and Qwest is not resolved, selecting either of the following two options may allow you to maintain uninterrupted telephone service, although your telephone number, features, the terms and conditions of service and rates may vary and/or change:

- You may request service from another telephone service provider of your choice, subject to the Commission's Rules regarding the establishment of service. *A list of available telephone service providers is attached.*
- If you do not choose a telephone service provider by March 21, 2003 and your service is interrupted or disconnected on or after March 21, 2003, your service will be automatically transferred to Qwest, the default provider designated by the Commission, subject to the Commission's Rules regarding the establishment of service.

If your service is defaulted to Qwest, you may still choose another provider at a later date. If the Phone Company of Arizona provides your Internet access or long-distance services, you might need to choose another Internet provider and long-distance company.

If you have any other questions or concerns regarding this notice or its impact on your telephone service please call the Arizona Corporation Commission at **602-542-4251** or toll-free outside the metro area at **1-800-222-7000**; The Phone Company of Arizona at **1-800-801-2955**; Qwest at **1-888-807-8694** (residential) or **1-800-339-0188** (business).

copy

October 21, 2002

The Phone Company of Arizona
PO Box 372540
Denver, CO 80237-9998

RE: Account No: 480 981 3097

Dear Sirs:

Please send a letter of confirmation stating that this account has been closed as of September 16, 2002; as per my request letter for cancellation of my telephone service because my home has been sold (see attached).

My new mailing address is:

Blanche Christensen
c/o Carol VanWassehnova
643 Leisure World
Mesa, AZ 85206

Thank you!

Sincerely,

Blanche Christensen

Blanche Christensen

September 13, 2002

copy

The Phone Company of Arizona
PO Box 372540
Denver, CO 80237-9998

RE: Account No: 480 981 3097
Blanche Christensen
801 S. Saranac Avenue
Mesa, AZ 85206

Dear Sirs:

Please consider this letter as my request for immediate cancellation of my telephone service as of September 16, 2002. My home has been sold. My daughter, Carol VanWassehnova, has Power of Attorney rights and also has my permission to make the necessary request for service cancellation.

Please mail any refunds to the following address:

Blanche Christensen
c/o Carol VanWassehnova
643 Leisure World
Mesa, AZ 85206

Thank you for your consideration regarding this matter.

Sincerely,

Blanche Christensen

Blanche Christensen

Account No: 480 981 3097 Invoice No: 15266 Reference: September

Description	Price Each	Extended Price
*****	*****	*****
BILLING WILL BE FROM THE 5TH TO THE 4TH OF EVERY MONTH		
BASIC RESIDENTIAL LINE	13.18	13.18*
CITY TAX	0.00	1.03
FEDERAL ACCESS 1ST LINE	5.00	5.00
STATE TAX	0.00	0.14
FEDERAL EXCISE TAX	0.00	0.40
911 SUR-CHARGE	0.50	0.50
COUNTY TAX	0.00	0.00
TN PORTABILITY COST RECOVERY	0.43	0.43
7 MISCELLANEOUS SERVICE	for line: 4809813097	8.75
Current Charges		30.46
Previous Balance		0.00
TOTAL AMOUNT DUE		30.46

AMOUNT DUE: \$ 30.46 BY September 30, 2002

\$ 30.46
ck# 1009
9-14-02

P.O. Box 372540
Denver, CO 80237-9998
Toll Free: 800-437-5580

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Denver, CO 80237-9998
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